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Meets
Technology*



**2020 Annual
Shareholder Meeting
Information Sheet**

Annual Meeting Information Sheet

This Annual Meeting Information Sheet is provided to you in conjunction with SunStream Business Services Annual Shareholder Meeting to be held on April 8, 2021. The information contained in this document includes the following:

- Notice of Annual Meeting of Shareholders of SunStream Business Services
- Information regarding the current SunStream Board of Directors
- Agenda for the Annual Meeting

There are no matters to be voted on by the Shareholders.

NOTICE OF ANNUAL MEETING OF SHAREHOLDERS

OF

SUNSTREAM BUSINESS SERVICES

Notice is hereby given that the Annual Meeting of Shareholders of SunStream Business Services will be held via video conference call on April 8, 2021. The meeting will begin at 11:00 a.m. CT on April 8th for the following purpose:

- To hear reports of the management of SunStream Business Services, including a financial review.

The Board of Directors has fixed the close of business on December 31, 2020 as the record date for determination of shareholders entitled to notice of the meeting. There are no matters to be voted on by the shareholders.



Philip W. Frosch
Vice President, Controller
March 29, 2021

CURRENT SUNSTREAM BUSINESS SERVICES BOARD OF DIRECTORS

Information regarding the current members of the SunStream Board of Directors is set forth below:

| Director | Board Title | Duration of Term | Length of Service |
|---|---------------------------------|-------------------------|------------------------------|
| Jeffrey R. Swanhorst, CEO of AgriBank, FCB | Board Chair | Not Applicable | April 1, 2020 to present* |
| David B. Armstrong, President and CEO of GreenStone Financial Services | Board Vice Chair | 12/31/2021 | January 1, 2021 to present** |
| William L. Johnson, President and CEO of Farm Credit Mid- America | Compensation Committee Chair | Not Applicable | April 1, 2020 to present* |
| Rodney W. Hebrink, President and CEO of Compeer Financial | Audit Committee Chair | Not Applicable | April 1, 2020 to present* |

*Directors Swanhorst, Johnson and Hebrink served on the Interim Board of Directors starting in 2018, prior to FCA Charter approval and formal inception of SunStream Business Services on April 1, 2020.

**Director Armstrong was elected to the SunStream Board effective January 1, 2021, replacing David Janish, President and CEO of FCS-Financial, who held the position previously.

AGENDA FOR ANNUAL MEETING OF SHAREHOLDERS

- Overview of SunStream
- 2020 Accomplishments
- 2020 Financial Review
- Digital Transformation
- Questions and Answers